

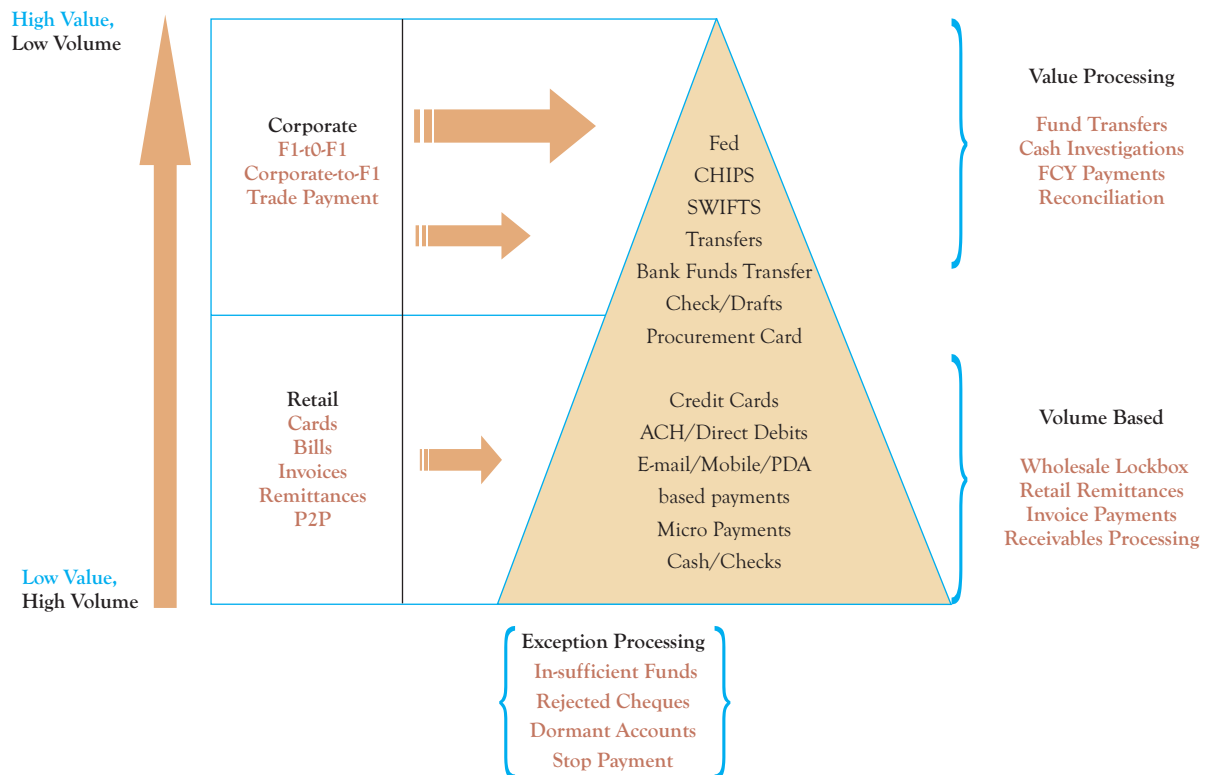
i-flex BPO's Payments Center of Excellence

i-flex's BPO Payments Center of Excellence (CoE) brings you the best-of-breed technology, as well as domain expertise. The CoE has the ability to handle challenges such as diminishing margins, multiple systems, volume and manual intensive processes or regulatory drivers like SEPA, AML, Check 21 among others.

i-flex's in-depth payments expertise includes over 500 payment experts; a best-of-breed solution suite for enterprise payments;

messaging interfaces; SWIFTNet; credit cards, switching and much more.

We also offer SEPA solutions and services that help you meet SEPA guidelines, even if it involves country-specific migration requirements. We cover the payments landscape end-to-end, by giving you a platform-based BPO offering on our in-house payments products and services. We also offer ASP-based BPO services.



Our benefits include:

- Platform-based service offerings
- Complex process management capabilities
- In-depth domain expertise
- Capability to deliver out of multiple jurisdictions and operate near shore centers
- Improved customer service and channel management
- Variable cost model minimizing up-front investments by client
- 30 to 50 percent cost savings
- High security and control
- Customized operations and services with rules technology and web-based reporting
- Manufacturing like work center and task visibility

The one-stop shop for outsourcing in banking, financial services and insurance domain

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