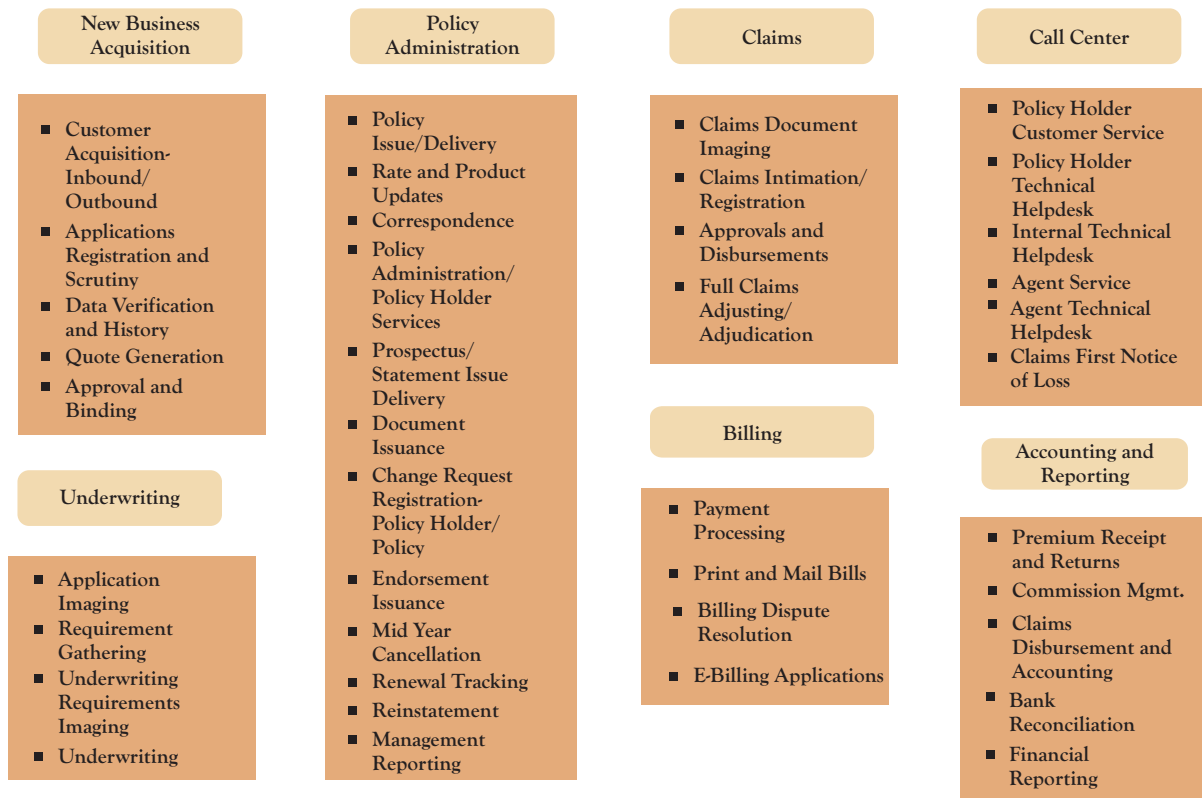


i-flex BPO's Insurance Center of Excellence

i-flex BPO has strong technical expertise and in-depth business understanding of the insurance industry. We critically analyze unique issues that are both external and internal to each insurance organization before suggesting tailor-made solutions

to customers. Our solutions cover the full spectrum of industry operations, including new business acquisition, underwriting, policy establishment and administration, claims processing, billing, accounting and reporting, and call center services.

i-flex BPO's comprehensive offering for the insurance vertical covers:



i-flex BPO offers the following benefits:

- Platform-based paperless insurance processing solutions
- Complex process management capabilities, driven by Six-Sigma methodologies
- Strong insurance product and domain capabilities
- Variable cost model, minimizing upfront investments by customers
- 30 to 50 percent cost savings
- Best shores global delivery model
- Fully hosted, globally deployed integrated workflow
- Manufacturing like work center and task visibility

The one-stop shop for outsourcing in banking, financial services and insurance domain

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