

i-flex BPO's Capital Markets Center of Excellence

i-flex BPO provides a range of solutions and services that focuses on the corporate and investment banking industries by combining our strong domain expertise with process excellence

model based on Six Sigma delivery methodologies. We provide scalable IT and BPO solutions to deliver increased operational efficiency, improved turnaround time and accuracy.

i-flex BPO provides a range of BPO and KPO processes to the corporate and investment banking industries as stated below:

| Custodian Services |
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| <ul style="list-style-type: none"> • Instrument Set-up • Pre-settlement • Settlement • Corporate Actions • Clearing • Taxation • Income Processing • Reconciliation |
| Transfer Agency |
| <ul style="list-style-type: none"> • Account Opening • Reference Data Management • Transaction Processing • Compliance, Internal & Regulatory • Reporting |
| Fund Administration |
| <ul style="list-style-type: none"> • Reference Data Management • Reconciliation • Client Reporting • Client Helpdesk • Transaction Processing • Compliance, Internal & Regulatory • Reporting • NAV Calculation • Accrual Calculation/ Checking |

| Asset Management |
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| <ul style="list-style-type: none"> • Accounting Opening • Trade Processing • Client Accounting • Client Helpdesk • Technical Helpdesk • Fund Accounting • Investment Research • Investor Services and Share Registry • Admin and Back - Office Work • Compliance Related Activities • MIS and Statutory Reporting • Pre product Launch Activities |
| Brokerage |
| <ul style="list-style-type: none"> • Account Opening • Reference Data Management • Trade Processing • Corporate Actions (Involuntary) • Claims Processing • Reconciliation • Client Accounting • Client Helpdesk • Technical Helpdesk |

i-flex BPO offers the following benefits:

- Integrated IT and BPO delivery model
- Complex process management capabilities driven by strong domain expertise
- Strong resource pool to deliver KPO processes
- Capabilities to service global markets in the USA, EMEA, Tokyo, among others
- Expertise to handle diverse financial instruments such as equities, fixed income (MBS, bonds, treasury notes, among others) and derivative instruments (swaps, options, forwards, FX forwards)
- 30-50% cost savings
- Capability to deliver out of multiple jurisdictions and operate near shore centers

The one-stop shop for outsourcing in banking, financial services and insurance domain

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